

## **PRIVACY POLICY**

Jokers Games LLC (“JGLLC”) values your privacy, and as a result we collect the minimum information on our visitors that allows us to provide you with the best possible service. This Policy describes the manner in and extent to which we collect and use your personal information online.

### **What We Collect from the User, How We Use Data, and Your Privacy Rights**

During general visits to the site, JGLLC collects generic information about our visitors like pages browsed, web browser used, IP address, geolocation, your browser type and operating system, web pages you view, links you click, the length of time you visit our Website or use our Services, your activities on our Website, the referring URL or the webpage that led you to our Website, and other general usage information using Google Analytics and the Facebook Tracking Pixel. At no time is this linked to you personally. This general information helps JGLLC improve its Website and services and give you the best online experience.

The other types of information we collect about you depends on your particular interaction with our Website and our Services, and might include, where permitted by applicable law, the contact information you provide us (e.g., name, email address, phone number, billing or mailing address), bank and credit account information, identity validation, details of any transactions carried out using any of the Services, calls/emails/other correspondence, and any other information that you choose to provide (e.g., if you send us an email/otherwise contact us). Personal information is stored using SSL encryption.

Email addresses and other personal information collected is used for delivery of specific promotions and/or site inquiry. In addition, any email address collected during registration may be used to deliver advertising, promotional material, and helpful insights into the precious metals industry from Money Metals.

If you purchase precious metals from JGLLC (or sell precious metals to JGLLC), like any business we maintain internal records on the transactions to ensure fulfillment of our obligations, delivery of customer orders, communicate about future orders, etc.

Where you have given us your consent, you can withdraw it by doing the following.

- To stop receiving our marketing you can change your preferences within your account, follow the unsubscribe instructions in any of the emails we send you or contact us and we will do it for you.
- To opt out of the use of cookies and tracking tools, please see below.
- To opt out of location tracking, you can change the settings on your device or keep your location off.
- To object to personalization you can change your preferences within your account. If this option is not available, you can contact us, and we will do it for you

You also have rights over how your personal information is used including:

- The right to object to our processing of your data.
- The right to request that your information be erased or restricted from further use.
- The right to request a copy of the information we hold about you.
- The right to correct, amend or update information you have given us (where you have an account with us you can also do this by logging in and updating your information), by emailing us at [contact@jokersgames.com](mailto:contact@jokersgames.com).
- The right to contest any automated decision we make about you.

To exercise any of the above rights please email [contact@jokersgames.com](mailto:contact@jokersgames.com). Please note that while we will carefully assess every request we receive; your rights may differ according to your place of residence and we may not always have to comply. When this happens, we will explain why.

### Our Use of Cookies

We and our third-party service providers use cookies and other tracking mechanisms (including tracking technologies designed for mobile applications) to track information about your use of our Website and Services. We may combine this information with other personal information we collect from you (and our third-party service providers may do so on our behalf).

**Cookies.** Cookies are alphanumeric identifiers that we transfer to your computer's hard drive through your web browser for record-keeping purposes. Some cookies allow us to make it easier for you to navigate our Website and Services, while others are used to enable a faster log-in process or to allow us to track your activities at our Website and Service. There are four types of cookie:

**Strictly necessary cookies** These are cookies that are required for the operation of our Website. They include, for example, cookies that enable users to log into secure areas of our Website.

**Analytical/performance cookies.** These types of cookies allow us to recognize, count the number of visitors, and see how visitors move around our Website when they are using it. This assists us to improve the way in which our Website works, for example, by ensuring that you can find what you are looking for easily.

**Functionality cookies** These cookies are used to recognize you when you return to our Website. They enable the personalization of content, recognition of users, and remember your user preferences (for example, your choice of language or region).

**Targeting cookies.** These cookies record your visit to our Website, the individual pages visited, and the links followed. If the cookie is set by a third party (for example, an advertising network) which also monitors traffic on other websites, this type of cookie may also be used to track your movements across different websites and to create profiles of your general online

behavior. Information collected by tracking cookies is commonly used to target online advertising.

**Local Storage Objects.** We may use Flash Local Storage Objects (“Flash LSOs”) to store your Website preferences and to personalize your visit. Flash LSOs are different from browser cookies because of the amount and type of data stored. Typically, you cannot control, delete, or disable the acceptance of Flash LSOs through your web browser. For more information on Flash LSOs, or to learn how to manage your settings for Flash LSOs, go to the Adobe Flash Player Help Page, choose “Global Storage Settings Panel” and follow the instructions. To see the Flash LSOs currently on your computer, choose “Website Storage Settings Panel” and follow the instructions to review and, if you choose, to delete any specific Flash LSO.

**Storage HTML5 Storage.** We may also store your user information and Website preferences locally within your web browser via HTML5.

**Clear GIFs, pixel tags and other technologies.** Clear GIFs are tiny graphics with a unique identifier, similar in function to cookies. In contrast to cookies, which are stored on your computer’s hard drive, clear GIFs are embedded invisibly on web pages. We may use clear GIFs (a.k.a. web beacons, web bugs or pixel tags), in connection with our Website or Services to, among other things, track the activities of Website visitors, help us manage content, and compile statistics about Website and Services usage. We and our third-party service providers also use clear GIFs in HTML emails to our customers, to help us track email response rates, identify when our emails are viewed, and track whether our emails are forwarded.

**Changing or Disabling your Cookie Settings.** Most web browsers automatically accept cookies, but if you prefer you can edit your browser options to block them in the future. The Help portion of the toolbar on most browsers will tell you how to prevent your computer from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. Visitors to our Website who disable their web browsers’ ability to accept cookies will be able to browse the Website; however, most site features will not function if you disable cookies and you will not be able to login to use our services.

**Do Not Track.** Currently, our systems do not honor browser “do-not-track” requests. You may, however, disable certain tracking as discussed above (e.g., by disabling Cookies)

### **Disclosure**

JGLLC does not share personal information with third parties, except as may be required by law or as by agreement you otherwise explicitly opt into. Such a situation might include disclosing information, whether by a legitimate legal requirement, involving a sale or transfer of the company or its assets, a service provider operating under a confidentiality agreement, or to protect the legal interests of JGLLC. Because JGLLC believes privacy is important, disclosure of personal information is exceedingly rare. We also use encryption and state-of-the-art security to protect data. To modify the limited customer data we have collected, or if you wish to “opt-out” of any free content or marketing you have received,

simply please click the unsubscribe button on our email, or email us at [contact@jokersgames.com](mailto:contact@jokersgames.com).

### **Children and Privacy**

JGLLC's Website is not intended for the use of children under eighteen years old nor is it directed to children under the age of eighteen. In compliance with the Children's Online Privacy Protection Act (COPPA), we do not knowingly collect personally identifiable information from children under the age of eighteen through the website or otherwise. If we learn that any user is under eighteen or that we have inadvertently received personally identifiable information from such a user, we will remove that user's information from our database. If you become aware that your child has registered with our website, contact us at [contact@jokersgames.com](mailto:contact@jokersgames.com) and we will remove your child's information from our database.